

PRODUCTS THAT SELL & THE DISPLAYS THAT SELL THEM

IT'S EASY TO PLACE YOUR ORDER ... CALL TOLL FREE (800) 526-9990

Welcome to our new **2016 Volume 2 catalog!** You'll appreciate the exceptional quality and the confidence of our customer satisfaction guarantee on all of our merchandise. You'll see many examples of "The Products that sell, The Displays that sell them!" throughout the catalog. This entire proven line is available featuring creative displays for the perfect fit into any retail sales environment! Ordering and Policy Information - Silver Streak is a wholesale distributor of tumbled stones, minerals, jewelry and gifts. We do not publish a retail catalog or operate any retail store locations. None of our products are Indian produced or an Indian product, or the product of a particular Indian or Indian tribe or Indian arts and crafts organization as defined by 25 U.S.C. - § 305 et seq. Silver Streak has not raised the price of tumbled stone in eight years - and we still ship it to you FREE FREIGHT. If gas prices increase significantly a fuel surcharge may apply to all items sold with free freight.

HOURS OF OPERATION & ORDERING

Our showroom is open Monday thru Friday 8:00 a.m. to 5:00 p.m. Mountain Standard Time. Whenever you are in the Phoenix area please stop in to see what's new. Orders can be placed by mail, phone, fax or on our website. Please use item numbers when ordering. All custom name drops and imprinting will require a 50% deposit for new customers and COD customers.

Mail orders:	1604 South Edward Drive Tempe, Arizona 85281
Phone orders:	(800) 526-9990
Local orders:	(480) 894-9528
Fax orders:	(480) 894-6037
Website:	www.silverstreaks.com
Email:	sales@silverstreaks.com

MINIMUM ORDER

Our minimum order requirement is \$100.00. A \$10.00 under minimum charge will apply to all orders under this amount.

PAYMENT TERMS

All orders will be sent COD-Certified Funds unless a completed and approved credit application has been filed with Silver Streak. We also accept Visa, Mastercard, American Express, Discover, Paypal and Wire Transfers. Call for details. All export orders must be prepaid.

DAMAGES OR SHORTAGES

Any claim for damages or merchandise shortages must be made immediately upon receipt of merchandise, otherwise the claim may be denied. You must save ALL package contents and packaging materials for inspection by shipping company in order for credit to be issued.

RETURNS

Please call for a Return Authorization Number prior to returning any merchandise. Any returns made without prior approval will be refused. A restocking fee of 15% or more may be charged for used, discontinued product or items damaged due to poorly packed return boxes. Special orders and custom products are not eligible for return.

SHIPPING & FREE FREIGHT PROGRAM RESTRICTIONS

All orders are shipped via UPS regular ground service unless otherwise specified. Priority Mail and UPS Orange, Blue or Red Label services are also available. First Time orders will be shipped UPS Regular Ground Service only. Products eligible for our FREE FREIGHT program must ship to a commercial address in the US (AK and HI ship Priority Mail Only). A shipping surcharge will apply to Residential addresses. We ship all FREE FREIGHT boxes using the most economical method (UPS-Hundredweight, Truck Freight or Priority Mail Postal Service).

Requests for specific carriers will not be eligible for free freight, you will be charged the difference between flat rate service and your carrier.

EXCLUSIONS TO FREE FREIGHT

Accessorial fees charged by freight carriers are NOT included in the FREE FREIGHT program. Shipments requiring a lift gate, inside delivery, limited truck access, notification calls and/or a delivery appointment, must be requested at the time of order. You will be billed the actual amount charged by carrier.

THE SILVER STREAK TEAM

Our goal is to provide you with the best quality merchandise and give you the best possible customer service. If at any time you feel your needs have not been met, please contact any member of our management team.

We do our very best to have the most competitive price on all our products. Prices may vary depending on the currency exchange rates, fluctuations in freight costs and customs duties which we cannot control. Please call when you are ready to place your order for the current price. Although some prices may be higher, some may be lower due to sales or promotions. Many items also have a price structure allowing you to save by buying in volume.

DISCLAIMER

Every effort has been made to avoid any printing errors in this catalog. Due to printing limitations, product colors may vary slightly. We disclaim any responsibility for specification errors. We are only human and mistakes may occasionally occur.

Prices Listed are Effective March 1, 2016 and are Subject to Change Without Notice.