

PRODUCTS THAT SELL & THE DISPLAYS THAT SELL THEM

IT'S EASY TO PLACE YOUR ORDER ... VISIT WWW.SILVERSTREAKS.COM

Welcome to our new 2023 Catalog! You'll appreciate the exceptional quality and the confidence of our customer satisfaction guarantee on all of our merchandise. You'll see many examples of "The Products that sell, The Displays that sell them!" throughout the catalog. This entire proven line is available featuring creative displays for the perfect fit into any retail sales environment! Ordering and Policy Information - Silver Streak is a wholesale distributor of tumbled stones, minerals, jewelry and gifts. We do not publish a retail catalog or operate any retail store locations. None of our products are Indian produced or an Indian product, or the product of a particular Indian or Indian tribe or Indian arts and crafts organization as defined by 25 U.S.C. - § 305 et seq. If gas prices increase significantly a fuel surcharge may apply to all items sold with free freight.

HOURS OF OPERATION & ORDERING

Our showroom is open Monday thru Friday 8:00 a.m. to 5:00 p.m. MST. Whenever you are in the Phoenix area please stop in to see what's new. Orders can be placed by mail, phone, fax or on our website. Please use item numbers when ordering. All custom name drops and imprinting will require a 50% deposit for new customers and COD customers.

Mail orders:	1604 South Edward Drive Tempe, Arizona 85281
Phone orders:	(800) 526-9990
Local orders:	(480) 894-9528
Fax orders:	(480) 894-6037
Website:	www.silverstreaks.com
Email:	sales@silverstreaks.com

MINIMUM ORDER

Our minimum order requirement is \$200.00. A \$10.00 under minimum charge will apply to all orders under this amount.

PAYMENT TERMS

All orders will be sent COD-Certified Funds unless a completed and approved credit application has been filed with Silver Streak. We also accept Visa, Mastercard, American Express, Discover and Wire Transfers. Call for details. All export orders must be prepaid.

DAMAGES OR SHORTAGES

Any claim for damages or merchandise shortages must be made immediately upon receipt of merchandise, otherwise the claim may be denied. You must save ALL package contents and packaging materials for inspection by shipping company, and photos might be required in order for credit to be issued.

We do our very best to have the most competitive price on all our products. Prices may vary depending on current currency exchange rates, fluctuations in freight costs and customs duties which we cannot control. Please call when you are ready to place your order for the current price. Although some prices may be higher, some may be lower due to sales or promotions. Many items also have a price structure allowing you to save by buying in volume.

RETURNS

Please call for a Return Authorization Number prior to returning any merchandise. Any returns made without prior approval will be refused. A restocking fee of 15% or more may be charged for used, discontinued product or items damaged due to poorly packed return boxes. Special orders and custom products are not eligible for return.

SHIPPING

Orders are shipped via UPS, FedEx or USPS Priority Mail to a commercial address unless otherwise specified by you. A shipping surcharge will apply to residential addresses unless order ships USPS Priority Mail. Shipping to a residential address can significantly increase the cost of shipping. First Time orders will be shipped Ground Service only.

FREE FREIGHT PROGRAM

We ship all **qualified Free Freight** products using the most economical method, UPS-Hundredweight, Truck Freight or USPS Priority Mail. Products eligible for our Free Freight Program must ship to a commercial address in the continental US except when shipped via USPS Priority Mail. Residential addresses qualify for our Free Freight Program when shipped via USPS Priority Mail.

EXCLUSIONS TO FREE FREIGHT

A shipping surcharge will apply to Residential addresses unless order ships USPS Priority Mail. Accessorial fees charged by freight carriers are not included in the free freight program. Shipments requiring a lift gate, inside delivery, limited truck access, notification calls and/or a delivery appointment, must be requested at the time of order. You will be billed the actual amount charged by carrier. **Requests for specific carriers will not be eligible for total free freight, you will be credited for the flat rate amount if you choose a different shipping method than listed above.**